Chief Seattle Council (CSC) Refund Policy:

For events that require a deposit/Long Term Programs: Includes Camp Parsons, Camp Pigott and Camp Edward summer resident camps, Adventure Camp, Family Camp, National Youth Leadership Training, Wood Badge, Day Camp, Cub Getaway and Winter Camp at Camp Sheppard

Preparing for camp requires our council to make certain advanced commitments and purchases including food, program supplies, equipment, repairs, maintenance and employing staff. Camp fees are crucial to our ability to deliver a quality camp program. Deposits will not be considered refundable in any circumstances.

For group reservations, refunds will be considered after full payment for the camp has been made. Refunds will be considered if participant experiences an accident, serious illness, or death in the immediate family prior to camp. Last-minute cancellations due to chronic conditions may not meet the criteria of becoming ill. Refunds for the above reasons are based on the date of occurrence.

Occurrence up to 2 weeks prior to camp: A full refund minus the nonrefundable deposit considered for the above qualifying events.

Occurrence 2 weeks or less prior to camp: No refunds are given unless the participant experiences one of the above qualifying events, in which case they would be eligible for a 50% refund minus the nonrefundable deposit.

Seasonal Events (Typically Fall, Winter, and Spring Each Year) that do not require a deposit: Includes events such as Merit Badge Days, Range and Target Activities Day, Camp Halloween, Camporees, Klondikes, Cub Lock Ins, Training Event (IOLS, BALOO, NRA).

Fees for seasonal events are non-refundable but are transferrable to another seasonal event happening within the same calendar year of the cancelled event. To apply any credit, the reservation must be set up by December 31 of the current year. Cancellation credit requests MUST be made in writing using the council refund/cancellation request form found here: https://forms.office.com/r/4xPAFF4CWc

<u>For All Chief Seattle Council (CSC) Events:</u> Should CSC Cancel an event a refund of all fees paid will be made to the individual or group making the booking/reservation.

All refund/cancellation credit requests MUST be made in writing using the council refund request form found here: https://forms.office.com/r/4xPAFF4CWc and must be received prior to the start of the event. Any refunds requested after the start of the event will not be considered. Include the reason for withdrawal, unit number, event/session, and participant name. Refunds are not guaranteed.