

### Chief Seattle Council Outdoor Adventures Refund Policy

Preparing for camp requires our council to make certain advanced commitments and purchases including food, program supplies, equipment, repairs, maintenance and employing staff. Camp fees are crucial to our ability to deliver a quality camp program.

#### **Making a Refund Request:**

**All refund requests MUST be made in writing to [campingdept@seattlebsa.org](mailto:campingdept@seattlebsa.org) by up to 10 business days after the last day of the camp/program session cancellation. Any refunds requested after this 10-day period will not be considered. Include the reason for withdrawal, unit number, camp/session, and participant name. Refunds are not guaranteed. No phone calls please.**

#### **RESIDENT CAMPS/PROGRAMS**

**Includes Camp Parsons, Camp Pigott and Camp Edward summer resident camps, Adventure Camp, Family Camp, National Youth Leadership Training, Powderhorn and Wood Badge.**

Per person deposit required for resident camps/programs is nonrefundable. Fees of cancelling participant are transferrable within the reservation. Refunds are not automatic for overpayment of reservation.

Refunds are **not** given for no-shows, behavior issues, scheduling conflicts with other activities such as family vacation, team sports, school activities. If a participant is sent home from camp due to illness, a refund is not indicated. **The Council cannot refund or reallocate Camp Cards or Camperships.**

#### **Refund Eligibility:**

For group reservations, refunds will be considered after full payment for the camp has been made. Refunds will be considered if participant experiences an accident, serious illness including COVID 19 infection, or death in the immediate family prior to camp. Last-minute cancellations due to chronic conditions may not meet the criteria of becoming ill. Refunds for the above reasons are based on the date of occurrence.

**Occurrence up to 2 weeks prior to camp:** A full refund minus the nonrefundable deposit considered for above **qualifying events**.

**Occurrence 2 weeks or less prior to camp:** No refunds are given unless the participant experiences one of the above **qualifying events**, in which case they would be eligible for a 50% refund minus the nonrefundable deposit.

#### **WINTER CAMP**

Refunds will be considered if participant experiences an accident, serious illness including COVID 19, or death in the immediate family. Refunds for these reasons are based on the date of occurrence. **There are no refunds for Cabin Buy-Outs.**

**A 75% refund is granted if the qualifying event occurred up to 2 weeks prior to the session.**

**A 50% refund is granted if the qualifying event occurred 2 weeks or less prior to the session.**

**SEASONAL CAMP PROGRAMS**

Includes day-long events such as Merit Badge Days, Shooting Sports Day, and Camp Halloween. Fees for seasonal camp programs are non-refundable but are transferrable to another day-long camp happening within a year of the cancelled event. To apply the credit, the **reservation must be set up by December 31, 2023.**