

Chief Seattle Council (CSC) Refund Policy

All Refund/Credit Requests must be made in writing using the council refund/cancellation request form, found here: <https://forms.office.com/r/4xPAFF4CWc> and must be submitted before the start of the event. Refunds/credits are not guaranteed.

For events that require a deposit/Long-Term Programs:

Including but not limited to: Summer Resident Camps (Parsons, Pigott, Edward), Adventure Camp, Family Camp, National Youth Leadership training, Wood Badge, Day Camp, Cub Getaway and Winter Camp, and Camp Sheppard.

- Deposits are not refundable under any circumstances.
- For group reservations, refunds will only be considered after full payment has been made.
- **Qualifying events include a participant experiencing an accident, serious illness, or death in the immediate family prior to camp.** Last-minute cancellations due to chronic conditions may not meet the criteria for becoming ill. Refunds for qualifying events are based on the date of occurrence.

More than two weeks before camp	Full refund minus the nonrefundable deposit for qualifying events
Less than two weeks before camp	50% refund minus the nonrefundable deposit for qualifying events

For events that don't require a deposit/Short-Term Programs:

Including but not limited to: Merit Badge Days, Range and Target Activities Day, Camp Halloween Camporees, Klondikes, Cub Lock Ins, Training Events (IOLS, BALOO, NRA, WFA), Trail to Troop

- For group reservations, credits will only be considered after full payment has been made.
- Fees for short-term programs are non-refundable but may be credited to your account and used for another event. Account credits must be used by the end of the same calendar year in which the original event was scheduled.
- **Qualifying events include a participant experiencing an accident, serious illness, or death in the immediate family prior to camp.** Last-minute cancellations due to chronic conditions may not meet the criteria for becoming ill. Credits for qualifying events are based on the date of occurrence.

More than two weeks before camp	Full account credit for qualifying events
Less than two weeks before camp	50% account credit for qualifying events

For All Chief Seattle Council (CSC) Events:

Should CSC Cancel an event, a refund of all fees paid will be made to the individual or group making the booking/reservation.